



DVV CLARIFICATION



CRITERION 5: STUDENT SUPPORT AND PROGRESSION

METRIC. NO.	DESCRIPTION
5.1.4	The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases 1. Implementation of guidelines of statutory / regulatory bodies. 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students grievances 4. Timely redressal of the grievances through appropriate committees

HEI Input	A. All of the above
DVV Suggested Input	B. Any 3 of the above

DVV CLARIFICATION	HEI RESPONSE
HEI to provide the evidences of grievance redressal both online (whatsapp, QR code, email) / offline (suggestion box given), list of activities for awareness of grievance redressal mechanism in the institution. HEI to provide three filled –in grievances and its resolution by appropriate committee for the metric 5.1.4	HEI to provide the evidences of grievance redressal both online (whatsapp, QR code, email) / offline (suggestion box given), list of activities for awareness of grievance redressal mechanism in the institution is uploaded. HEI to provide three filled –in grievances and its resolution by appropriate committee for the metric are attached.

LIST OF DOCUMENTS UPLOADED

S.NO.	DESCRIPTION	LINK
1	Grievance redressal – online Google form	VIEW
2	Grievance redressal - offline	
3	Minutes of Meeting	
4	Awareness Programme	